Quality objectives of the University of Pécs for the year 2019/2020

Quality objective 1:
Development and standardisation of the measurement of students’ satisfaction (OMHV)

**Background of setting the quality objective:**
The Hungarian Accreditation Committee of Higher Education (Magyar Felsőoktatási Akkreditációs Bizottság, MAB) in its ESG based institutional accreditation report of February 2018 expressed objections about the lack of all-university level system for the Students’ Evaluation of the Teaching Activity (Oktatói Munka Hallgatói Véleményezése, OMHV) at the University of Pécs. In the 2018/2019 academic year the University Student Union (Egyetemi Hallgatói Önkormányzat, EHŐK) raised at several forums that the system of Students’ Evaluation of the Teaching Activity (OMHV) should be regulated at university level, as the present system of the measurement of students’ satisfaction operates fully as a faculty speciality. In the 2018/2019 academic year the Student Union started the audit of the regulation, made a recommendation for its amendment and negotiated with Faculty actors, but during the presentation of the regulation to the Rector’s Cabinet new directions and possibilities were raised, due to the further elaboration of which no visible progress has occurred in this respect. The management of the university wants these processes to speed up in the coming academic year and to have a new regulation at the level of the university that would allow a measurement more efficient that the present one and would also meet the expectation concerning the all-university standardisation in the field of measurement methods and information management in a way that does not block the application of solutions and particularities of the different faculties. A definite expectation in the background of the objective is to extend the measurement to the international students of foreign language programmes so that goals and action plans can be defined in the future on the basis of the measurement.

**Specification of the quality objective:**
In the 2019/2020 academic year the upgraded and at university level standardised version of the measurement system (OMHV) should be worked out and declared in the form of a UP regulation.

**ESG references:**
ESG 1.3. Student centred learning
ESG 1.7. Information management

**FBE Quality Policy references:**
Students: “We measure and increase the satisfaction of our students.”

**Indicator for the measurement of quality objective:**
Existence of a university level environment concerning the OMHV

**Baseline value:**
no

**Goal:**
New OMHV regulation at university level is approved by the Senate by the end of the senate’s cycle of the 2019/2020 year.

**Deadline:**
30 June 2020

**Person responsible:**
Chair of the Student Union (EHŐK) and the vice rector for educational affairs
# Quality objective 2:
Increase of the transparency of the faculty practices concerning the recognition of studies abroad

**Background of setting the quality objective:**
The Hungarian Rectors’ Conference on its conference held on 23 April 2019 demonstrated the result of its annual work, one of the most important statements of which was about the heterogeneity, inefficiency of the recognition practice of Hungarian universities and the low proportions of recognition in a European comparison. Due to the low proportion of recognised credits acquired abroad, the study period of students participating in mobility programmes is prolonged in the overwhelming majority of cases. The regulation of the administrative procedure concerning studies made abroad now takes place at the level of each faculty, with significant deviations. The faculty practices of the recognition of credits acquired abroad do not yield to a consistent source of information at the level of the university. In order to make the system more efficient, the Rector’s office wants to achieve the documentation and publicity of the recognition systems operating at the faculties of the UP as a first step.

**Specification of the quality objective:**
In the 2019/2020 academic year the obligation of the faculties to document and publicise their practices concerning the recognition of studies made abroad should be specified in a regulation.

<table>
<thead>
<tr>
<th><strong>ESG references:</strong></th>
<th>ESG 1.4. Admission and progress of students, the recognition of their studies and the award of the qualification</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>FBE Quality Policy references:</strong></td>
<td>Cooperation: “We care about the development of our international university partnerships”</td>
</tr>
<tr>
<td><strong>Indicator for the measurement of quality objective:</strong></td>
<td>Amendment of the university regulation</td>
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<tr>
<td><strong>Baseline value:</strong></td>
<td>no</td>
</tr>
<tr>
<td><strong>Goal:</strong></td>
<td>By the end of the senate’s cycle of the 2019/2020 academic year, the Senate approves the amended regulation concerning the obligation of the faculties to document and publicise their recognition practices.</td>
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<td><strong>Deadline:</strong></td>
<td>30 June 2020</td>
</tr>
<tr>
<td><strong>Person responsible:</strong></td>
<td>vice rector for educational affairs and the Directorate of Relationships and Internationalisation</td>
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</tbody>
</table>
**Quality objective 3:**
Improvement of the quality and availability of study information

**Background of setting the quality objective:**
In the recent years two internal audits dealt with the availability of information concerning studies (subject syllabuses and schedules) to students. Both reports revealed deficiencies, uploading of the above information to the Neptun system is not consistent by all faculties, there is typically room for improvement. The Rector’s office wishes, by the setting of this quality objective, to encourage the faculties to improve the quality and availability of electronic study information that they give their students through the Neptun study management system, which is beneficial for all students taking part either in the Hungarian or the foreign language programme.

**Specification of the quality objective:**
By the increase of the proportion of information uploaded to the Neptun study management system in the 2019/2020 academic year, faculties should improve the quality and availability of electronic study information that they give their students.

**ESG references:**
| ESG 1.4. Admission and progress of students, the recognition of their studies and the award of the qualification |

**FBE Quality Policy references:**
| Technology: “We provide a digital environment supporting effective work.” |

**Indicator for the measurement of quality objective:**
- a) proportion of syllabuses uploaded by the facilities of the UP (subjects with uploaded syllabus / all subjects)
- b) proportion of schedule information uploaded by the facilities of the UP (subjects with uploaded schedule information / all subjects)

**Baseline value:**
Values of indicator a) and b) in the 2018/2019 academic year, by faculties.

**Goal:**
Values of indicator a) and b) in the 2019/2020 academic year exceed at all faculties values in the 2018/2019 academic year.

**Deadline:**
30 June 2020

**Person responsible:**
faculties and the director of educational affairs

The Quality Management Committee shall report on checking the meeting of the quality objectives above at the first Senate meeting of the 2020/2021 academic year.

26 September 2019

Attila Miseta Dr.
Rector