

# **Report on the achievement of the quality objectives of the University of Pécs for the academic year 2022/2023**

Dear Senate,

According to § 8 (3) point e) of the quality management regulations of the University of Pécs: *„the evaluation of the fulfillment of the quality goals is carried out at the university level by the Quality Development Committee, and in the case of the faculties and the Clinical Center, by the quality management committee of the organizational unit on an annual basis”*.

The deadline for each of the quality goals set by the University of Pécs for the 2022/2023 academic year expired on 31 August 2023, so it is necessary to evaluate the fulfillment of the quality goals. The evaluation of the quality objectives could not take place earlier because the evaluation of the 2nd quality objective was not possible before the arrival of the accreditation report, which was received by the University of Pécs for first review on 8 December 2023.

Evaluation of the fulfillment of quality objectives:

## **1. Develop a system of indicators to measure performance at the organisational unit level**

### **Background of setting the quality target (when setting it):**

In the 2021/2022 academic year, the development and implementation of a uniform Performance Evaluation System (PES) for measuring individual performance was also defined as a quality objective. Although the actual introduction and practical implementation is not yet completed as it was planned, it is expected to be achieved in the academic year 2022/2023. A logical and necessary continuation of this process is the need to measure the performance of organisational units. Obviously, the performance of an organisation cannot be defined as the sum of the performances of the individuals working in it, since performance at the level of the units can be measured and qualified according to aspects such as indicator fulfilment, management efficiency, national and international recognition etc., and a different approach to this should be developed in terms of metrics (indicators)

### **Specification of the quality objective:**

By the end of the academic year 2022/2023, the Rector Management Meeting should adopt the written concept of performance measurement of the departments and the system of indicators to be used for this measurement.

### **Activities done to complete the quality objective:**

The first, initial version of the indicator system was completed, but due to changes in the financing contract, it was not discussed at the Rector Management Meeting.

- Rector Management Meeting 17/2023. (02.09.) decision: The Rector Management Meeting tasked the head of the human policy department with the preparation of a report in connection with the 2022 Performance Evaluation System evaluations.
- Rector Management Meeting 18/2023. (02.09.) decision: The Rector Management Meeting on the „Proposal on performance evaluation rules for employees working in administrative positions” 6/2022 decision discussed the proposal entitled „to amend the Rector’s and Chancellor’s Common Instruction No. 1” and supported the entry into

force of the Rector-Chancellor's new instruction on the rules of the performance evaluation system for employees working in administrative positions beginning with 13 February 2023.

- The customer satisfaction measurement with the Chancellery was initiated in 2022 and will be launched in the fall of 2023 already scheduled into functions including the Rector's Cabinet. According to the plans, data collection will begin online on 6 September 2023, and the evaluation will be completed by October 2023.

**Evaluation:**

The University of Pécs has begun fulfilling the quality goal with the activities detailed above, however, the organizational unit-level performance measurement concept and indicator system set as the original goal was not completed by the deadline of 31 August 2023.

**The quality objective was not met.**

## **2. Renew institutional accreditation**

**Background of setting the quality target (when setting it):**

The institutional accreditation of the University of Pécs will expire on 31 December 2022. A contract has already been signed with the Hungarian Higher Education Commission (MAB) for the reaccreditation process of the institution. The accreditation self-assessment is to be completed and submitted in autumn 2022, while the on-site visit of the visiting committee will take place in 2023. It is important for the University that the extension of the accreditation is successfully completed without any particular critical remarks.

**Specification of the quality objective:**

The institutional accreditation process of the University of Pécs should be successfully completed and accreditation should be extended without any major censure

**Activities done to complete the quality objective:**

- The self-evaluation report required for accreditation was prepared by the University of Pécs and sent to the Hungarian Accreditation Committee.
- The Hungarian Accreditation Committee held its accreditation audit including management and professional panels between 17.04.2023 and 19.04.2023.
- On 8 December 2023, the Hungarian Accreditation Committee sent the accreditation report for first review to the the University of Pécs.

**Evaluation:**

The University of Pécs has taken the necessary measures to meet the quality objective. The accreditation procedure was carried out, but the evaluation of the quality objective was not possible previously, as the accreditation report was not available. The report was received for first review on 8 December 2023. Summary of the findings of the report:

*„Based on the institutional self-evaluation and the on-site visit, it can be established that the University of Pécs operates a partly uniform quality assurance system based on the ESG (Standards and Guidelines for Quality Assurance in the European Higher Education Area) standards, partly covering the entire institution.*

*The institution's quality assurance and development processes are partially planned, its control, measurement and evaluation procedures need to be developed. The relationship*

*between the management processes and quality assurance processes needs to be improved, the management of education is adequate, the management of research is adequate, the doctoral schools need to be improved in terms of operation, the direction of research is in line with the institutional strategy.*

*The supporting processes - financial, management, IT, facility management - and the infrastructure provide an excellent background for educational and research activities.”*

Based on the report, the University of Pécs can be accredited until 31 December 2028, subject to the preparation and submission of additional documents. The report formulates a number of proposals for the further development of operations of the University of Pécs according to the ESG.

### **The quality objective was completed.**

## **3. Obtain international accreditations**

### **Background of setting the quality target (when setting it):**

Some faculties and some programmes at the University of Pécs currently have international accreditation, but these are the result of local initiatives rather than achievements of university-level efforts. In the future, the University should seek to obtain prestigious international programme accreditations or institutional accreditations to underpin its international recognition and compliance with international quality standards, and should encourage the faculties to take such steps by sharing experiences.

### **Specification of the quality objective:**

Obtain at least one new international accreditation or re-accreditation for a UP programme or faculty during the academic year 2022/2023.

### **Activities done to complete the quality objective:**

The following Faculties carried out international accreditation activities:

#### **Medical School (ÁOK):**

As a member of the Association for Excellence, the Faculty successfully applied for the „Recognition for Excellence” Bronze Grade-1\* competition. This was realized through the tender of the National Excellence Recognition System (NKER), the official domestic system of the European Excellence Award (EFQM 2020 model). The certificate number of the recognition obtained by the Faculty: NKER-020, the accrediting organization is the NKER, the notification of which was received: 21.07.2022. The issued logo can be used for 2 years. The Management of the Faculty is committed to further development according to the EFQM model, so it is currently working on obtaining a new degree, which it plans to submit to the SZKE Association in 2023. The international accreditation was obtained in 2022, even before the quality objective was set, so this cannot be included in the evaluation of the quality objective set by the University of Pécs.

#### **Faculty of Business and Economics (KTK):**

Based on the online audit of the EFMD Peer Review Team between October 11-13, 2022, the EFMD Board accepted the progress report submitted by the Faculty on 7 February 2023 and extended the EFMD international accreditation for the Faculty’s English-language Business

Administration and Management BA level program for another 5-year period, which is the longest period that can be given by the Board. Accreditation ensures that the accredited program operates in accordance with international standards. The international accreditation was obtained, which fulfilled the quality objective set by the University of Pécs.

Faculty of Engineering and Information Technology (MIK):

In September 2022, a visiting committee conducted a three-day on-site visit at the Faculty for the Faculty's Hungarian-language architectural BSc program in accordance with the UNESCO-UIA Charter for Architectural Education, with which the program gained the „candidacy” status. The advantage of accreditation is, on the one hand, feedback on the adaptation of the training to international trends, and, on the other hand, easier diploma naturalization, as well as ensuring the fulfillment of employment conditions in the respective countries. In order to obtain accreditation, the visit of the „Full Report Group” is still to come, which planned to take happen in 2024. Therefore, the acquisition of accreditation is currently in progress.

**The quality objective was completed.**

This report was discussed and unanimously approved by the University of Pécs Senate at its meeting on 1 February 2024.

Dr. Roland Schmuck

Chair of the Quality Improvement Committee